



This is to certify that

**University Of Strathclyde  
Library And Information Resources**

Andersonian Library  
Curran Building  
101 St James Road  
Glasgow  
G4 0NS

meets the criteria of

**Customer Service Excellence**

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Certificate Number  
**19/0898**

Initial Recognition Date **18<sup>th</sup> November 2019**

Expiry Date **18<sup>th</sup> November 2025**

Issue Date **16<sup>th</sup> May 2024**

Revision **1**

**Signed:**

On behalf of Centre for Assessment Ltd

A handwritten signature in black ink, appearing to be 'M. J. ...', is written over a faint, large watermark of the 'CfA' logo.

This certificate remains the property of the Centre for Assessment and may be withdrawn without notice and is valid based on the above-named organisation ensuring continued commitment to compliance against the harmonised standards as defined and or associated.

Centre for Assessment Limited, Lee House, 90 Great Bridgewater Street, Manchester, M1 5JW  
Tel: 0161 237 4080 Web: [www.centreforassessment.co.uk](http://www.centreforassessment.co.uk)